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Jaws PDF Creator 4.1

Global Graphics® is pleased to announce the release of Jaws PDF Creator 4.1™, the reliable means of creating PDF files from virtually any document in any application. This new release contains several new features and product enhancements, including new Microsoft® Office macros.

Visit www.jawspdf.com for the latest information on PDF Creator.

Supported platforms

- Windows 2000 Professional (SP4)
- Windows 2000 Server (SP4)
- Windows XP Home/Professional (SP2)
- Windows 2003 Server (SP1)
- Citrix® Presentation Server 3.0 on Windows 2003 Server SP1
- Windows Server 2003 Terminal Services

NOTE: The minimum version of Adobe® Acrobat Reader is 6.0 for viewing PDF files created with the Jaws PDF Creator Macros and the Jaws PDF Creator printer driver

Microsoft Office support

The Microsoft Office macros supplied with Jaws PDF Creator are supported in the following versions of Office:

Microsoft Office 2000 SP3

- Windows 2000 Pro/Server SP4
- Windows XP Home/Pro SP2

Microsoft Office XP SP3

- Windows 2000 Pro/Server SP4
- Windows XP Home/Pro SP2

Microsoft Office 2003 SP1

- Windows 2000 Pro/Server SP4
- Windows XP Home/Pro SP2
- Windows 2003 Server
- Windows 2003 Server running Windows Terminal Services
- Citrix® Presentation Server 3 on Windows 2003 Server

NOTE: The Jaws PDF Creator macros do not currently support Microsoft Office 2007.

Installation

On Windows you may upgrade to the latest version of Jaws PDF Creator without uninstalling previous versions first. All your settings and PDF configuration profiles will be retained for use in the new version.

During the installation process, Antivirus-, Firewall- and Spyware applications should be deactivated. Such programs may automatically change settings and influence file operations done by the installer, which can lead to unpredictable behaviour and malfunctions within the Jaws applications.

Jaws PDF Creator is supplied on CD-ROM with its own installer, or as a download from a distributor or www.jawspdf.com. If using a download, run the *JawsPDFCreator<language>.exe* file, where *<language>* is the language version, such as EN for English. If using a CD, and you have Autorun enabled, the installer starts automatically when you insert the CD-ROM into the drive. Otherwise use one of the following options:

- You must be logged in as an Administrator to install Jaws PDF Creator.
- Choose **Settings > Control Panel** from the Start menu. Select **Add/Remove Programs** in the Control Panel window, and click **Install...** in the dialog box which appears. Run **setup.exe** and press the **Finish** button.
- Choose **Run...** from the Start menu and enter `D:\setup.exe`. If your CD-ROM is assigned to a different drive letter or file system location, enter a different path name accordingly, and click **OK**.
- Using Explorer, open the root folder for your CD-ROM or file system location drive and double-click the program `setup.exe`.

  When you run the installer from the CD or from the local file system, the Jaws PDF Creator InstallShield Wizard will appear. To complete the installation follow the instructions displayed on the screen.

  During installation, you can either enter a serial number or run in evaluation mode, as described in "Serial number" below.

Silent Installation

1) Navigate to the Jaws PDF Creator 4.1 installation file.

2) In a command prompt box, enter the command:
`<setupfile.exe> -r`

3) Follow the instructions in the InstallShield wizard as normal to install Jaws PDF Creator and create a response file called setup.iss in your Windows folder.

4) If necessary you can open the response file in a text editor and edit it to suit your environment. For example, you may wish to change the user name parameter Name to use the system variable `%REGISTEREDOWNER%`. like this:

```
Name=%REGISTEREDOWNER%
or
Name=%USERNAME%
```

5) Create a "oemsetup.ini" file and copy it in the folder where the setup file is. The oemsetup.ini file contains (just copy + paste):

```
[Install]
SimpleInstall=N
SilentInstall=Y
Err_Msg=Installation failed.
[InstFolder]
Path=C:\Programme\Global Graphics\Jaws PDF Creator
[UserInfo]
Owner=MY_NAME
Organization=MY_COMPANY
```

Remember to use a multi-user license number in your response file and to set an installation folder which can be used on all user machines.

After editing the response file, copy it to the Jaws PDF Creator folder. You can now use the installer and the response file to silently install Jaws PDF Creator as follows.

6) On the machine you want to silently install Jaws PDF Creator, log on as Administrator and enter this command to run the installation:

```
<PDF Creator folder>\<Setupfile.exe> -s
-f1"Drive:\Folder\setup.iss"
```

NOTE: If you want to create an Installshield error logfile, use the swich `"-f2"` *instead of* `"-f1"`. *(note that after the switch* `"-f1"` *or* `"-f2"`*, the quotation marks containing the path and the .iss file, follow without a space!)*

Upgrading

If you are upgrading Jaws PDF Creator, please note the following information.

Upgrading from v4.0 A new serial number is not required.

Upgrading from versions v3.61 and prior You can upgrade from versions v3.61 and prior, but you must use a new serial number. If you wish to upgrade from earlier versions such as v2.11, it is recommended to uninstall v2.x before installing the latest version of Jaws PDF Creator.

Upgrade from evaluation to a fully working version When you have evaluated Jaws PDF Creator you may wish to upgrade to a fully working version. To do this, go to the Settings tab of the Configure Jaws PDF Creator Control Panel and click the About Jaws PDF Creator button.

The About dialog will appear. If you do not have a valid serial number, select the link to the Jaws web site (www.jawspdf.com) and go to the How to buy page and follow the instructions.

When you have your serial number you can upgrade your version of Jaws PDF Creator. To do this, click the Enter Serial Number option in the About Jaws PFDF Creator dialog box. The Serial number dialog box will appear.

Enter your name, company and serial number and select **OK**. The user name must consist of at least two characters. The company name is optional.

When you enter a valid serial number, your version of Jaws PDF Creator will become licensed and fully functional.

Serial number

If you have a serial number for your version of Jaws PDF Creator you can use it at installation time. This will immediately give you a licensed and fully featured version of the application.

If however you wish to evaluate the product, you can install it without a serial number. To do this, ensure that the word **EVALUATION** is entered in place of the serial number (this occurs by default).

This will provide you with a working copy of the application. In this case, all PDF files generated by the application will contain a watermark on every page.

Uninstallation

During the uninstallation process, Antivirus-, Firewall- and Spyware applications should be deactivated. Such programs may automatically change settings and influence file operations done by the installer, which can lead to unpredictable behaviour and malfunctions within the Jaws applications.

To remove Jaws PDF Creator from a Windows computer:

1) Select **Settings** > **Control Panel** from the **Start** menu.
2) In the **Control Panel** click **Add/Remove Programs** and select **Jaws PDF Creator** in the list.
3) Click the **Add/Remove** button to remove the program.

   A confirmation prompt is displayed.

   In some circumstances the uninstaller is unable to remove the Jaws PDF Creator printer from the Windows printing system. If this happens a message is displayed asking you to wait a few minutes and re-attempt the uninstall. If the second attempt also fails, you should reboot your computer and uninstall again.

NOTE: An uninstall of Jaws PDF Creator removes the application and the registry entries for any configurations created by that particular Administrative user, but does not remove any of the configurations created by any other users who have logged onto that machine. Because these user configurations are left behind on the machine, individual users can then reinstall Creator retaining the configurations that they previously created.

If so desired, the configurations for a user can be removed manually by logging in as that user and removing the registry key:

`HKEY_CURRENT_USER\Software\Global Graphics\Jaws PDF Creator`

See the documentation for your operating system for details on how to edit registry settings.

NOTE: If you still have the Word menu item for Jaws PDF Creator after uninstalling, the macro itself has been deleted but the reference in Word could not be uninstalled. This can be manually removed as follows:

1) In Word, Select '**Tools > Customize**' (Or right-click the Jaws PDF Creator icon and select '**Customize**').
2) Ignore the '**Customize**' window itself and select the Word '**File**' menu
3) Right-click the menu item you wish to delete (Jaws PDF Creator)
4) Select '**delete**' from the drop-down

List of resolved issues

Issue #	Description
162272	Links created to PDF files where the file being linked to contains a space in the file name, no longer cause an error.
162526 161946	The Microsoft Excel, Word or PowerPoint Macros no longer change the value of the default printer to Jaws PDF Creator.
162869	When launching Excel, Word or PowerPoint, the contents of the clipboard are no longer replaced with the Jaws PDF Creator icon graphic.
163034	The Microsoft Office toolbars for Jaws PDF Creator now remember where they have been moved to and are predictably placed when Microsoft Office is restarted.
163897	Setting the Microsoft Excel macro to 'Create one PDF file for the entire [Excel] document' and 'Create PDF file from all worksheets' now correctly sets the sheet-level bookmarks.

List of known issues

Issue #	Description
161093	If Jaws PDF Courier is installed on your Windows system and you are upgrading to Jaws PDF Creator 4.1 from an earlier version, any custom configurations you have set up will be lost when you install Jaws PDF Creator 4.1. To save your custom configurations we recommended that you export them (using the Export Configurations utility in Jaws PDF Creator 4.1) before installing.
161256	On a Windows system, having a configuration with the same name as one which already exists will overwrite the existing one without warning.
161319	On a Windows system, syntax errors may occur in an XML exported Jaws PDF Creator 4.1 configuration file. These errors could affect the configuration settings when the XML file is subsequently importing into Jaws PDF Creator 4.1.
161863	Custom configurations created by administrators are saved to a general location and will be lost after uninstallation. If you want to save your configurations, you should export them into an XML file before uninstalling. All configurations created by restricted users are saved to a user-specific location and are retained when uninstalling.

Issue #	Description
161973	When using the -PDFX_3_2002.jcp plugin all PostScript language files that contain smooth shading fail with the following error: `%%[ Error: typecheck; OffendingCommand: --if--]%% The files distill correctly when using the -PDFX-1a_2001.jcp plugin.`
162025	The embedded PDF time stamp that is added by Jaws PDF Creator has been found to be inaccurate for a number of time zones.
162038	When uninstalling Jaws PDF Creator 4.1 on a system running Windows XP Professional with Jaws PDF Courier installed, the Add and Remove Programs window remains opens cannot be closed in the usual manner. To close it, it is necessary to quit rundll32.exe in the Task Manager.
162155	When using the Excel macro the hyperlink bounding box shifts further and further away from linked text as more links are created.
162157	When creating PDF files from the Excel macro, a link to another cell on the same spreadsheet gives the wrong result. Instead of jumping to the correct target, it jumps to a page that is actually on another worksheet in the original Excel file.
162159	Within the Excel macro the "Destination magnification" option on the Bookmarks tab bases its sizing on the settings of the first page of the workbook, and not on the actual destination of the bookmark.
162160	The Jaws PDF Creator Manual says for the Excel macro that the "Destination magnification" option on the Bookmarks tab decides the zoom value when the PDF file is opened. It should say that the "Destination magnification" option on the Bookmarks tab decides the zoom value when a Bookmark is clicked.
162165	If a hyperlink spans more than one line in a PowerPoint slide, only the first line will be linked to the PDF generated by PowerPoint macro.

Issue #	Description

162771	On a Windows system, to prevent a system crash when you logon to Citrix Server, you must remove the following registry keys after uninstalling Jaws PDF Creator 4.1:
	
	`HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon`
	
	`Value Name: AppSetup`
	`Value Data: CtxHide.exe UsrLogon.Cmd,cmstart.exe,"C:\ProgramFiles\JawsSystems\Jaws PDF Creator\PDFClient.exe"`
	
	`Value Name: UserInit:`
	`Value Data: c:\WINDOWS\system32\userinit.exe, "C:\ProgramFiles\JawsSystems\Jaws PDF Creator\PDFClient.exe",`

162914	The encryption level message that is displayed in the Security dialog when using 128-bit security, should read "128-bit (PDF 1.4 or later)".
n/a	TrueType fonts with bold or italic styles applied to them may not be searchable on systems where the font style is missing from the TrueType font set.
n/a	Jaws PDF Creator supports CID fonts (Type 0 and 2), whether they are embedded or not. However, we recommend that you always embed CID fonts to ensure page fidelity when the PDF is viewed on other systems.
n/a	The performance of Jaws PDF Creator 4.1 may be affected when distilling a PostScript language file that has 'preserve OPI comments' enabled if the file contains a high resolution image, rather than a low resolution proxy.

Issue #	Description
n/a	Unsupported system characters, such as double-byte characters on an English system and European accented characters on a Japanese system, may cause Jaws PDF Creator to malfunction when they appear in the file name or path. To avoid this, either: - install Jaws PDF Creator into a folder whose name and path do not contain unsupported characters, - only process jobs whose file name and path only contains supported characters, -output completed files to a folder whose name and path only contains supported characters. This issue also affects files processed by the Word, Excel and PowerPoint macros, as well as your Jaws PDF Creator configuration files: avoid processing any files whose file name or path contain unsupported characters.
n/a	Jaws PDF Creator cannot convert files in read-only directories into PDF files. In this case you should move the file into a directory for which you have write permission.
n/a	Jaws PDF Creator does not support the print output generated by Adobe Acrobat 7.0.8 and Adobe Reader 7.0.8 Update - it does not create a PDF file but a log file with PostScript error messages.

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Jaws PDF Creator User Manual

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